

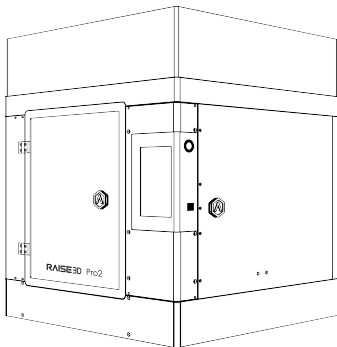
Pro2-Series 3D Printer

Quick Start Guide

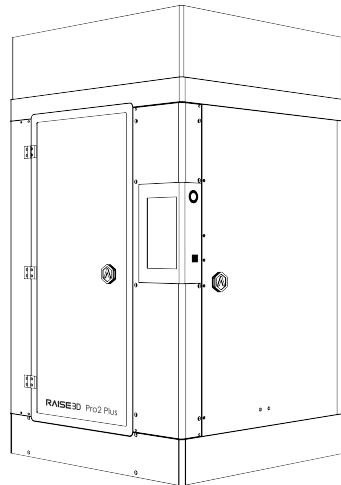
* Please review this entire guide before operating the printer.

WARNING

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.



Pro2



Pro2 Plus

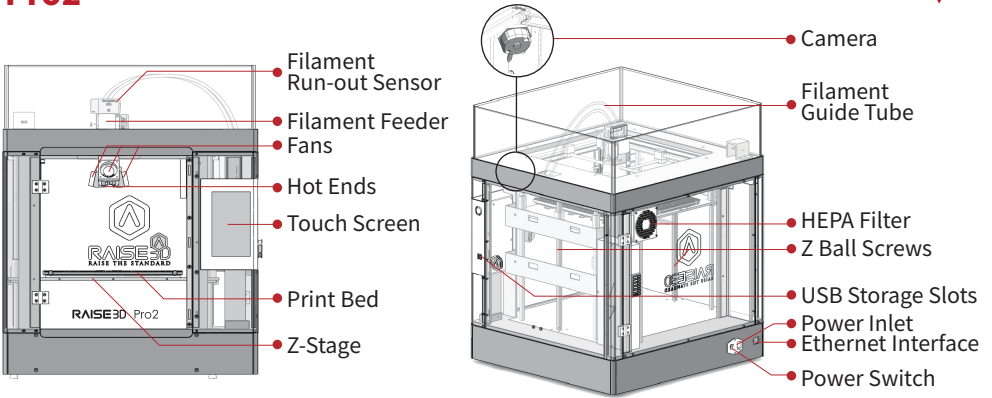
The contents of this Quick Start Guide may be updated over time. For the latest version, scan the QR code or visit the link below.



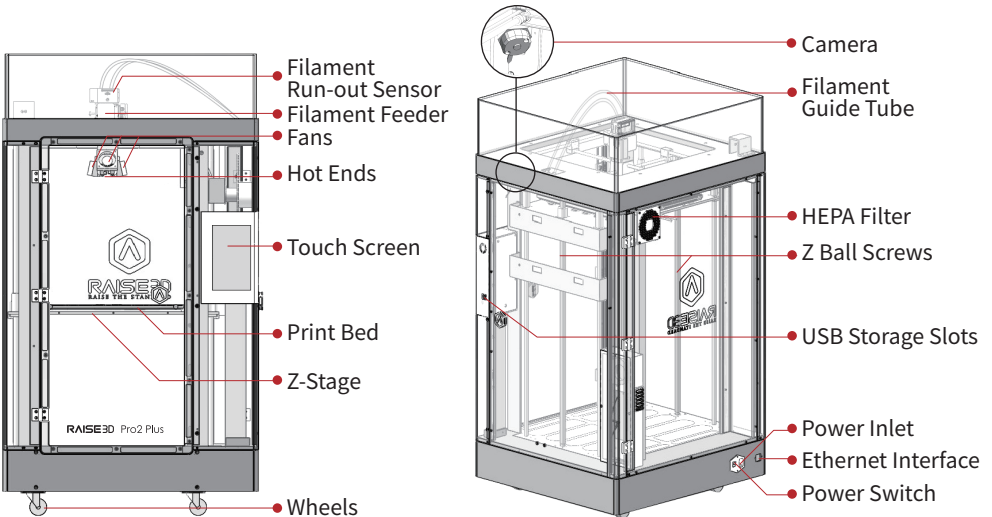
<https://www.raise3d.com/download/#down-quickguide>

A. List of Parts

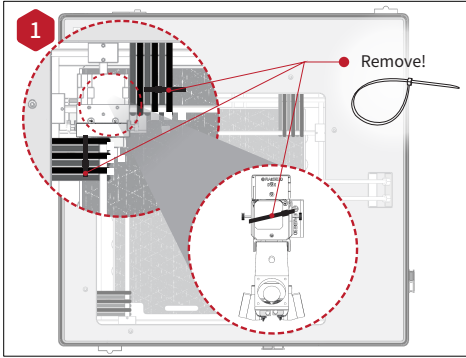
Pro2



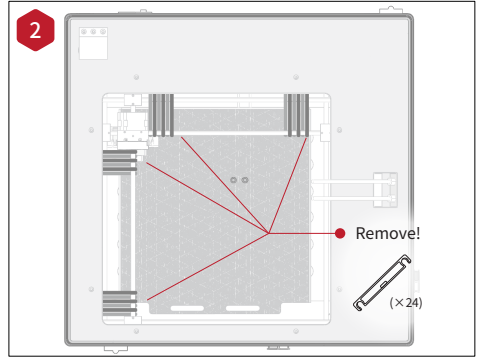
Pro2 Plus



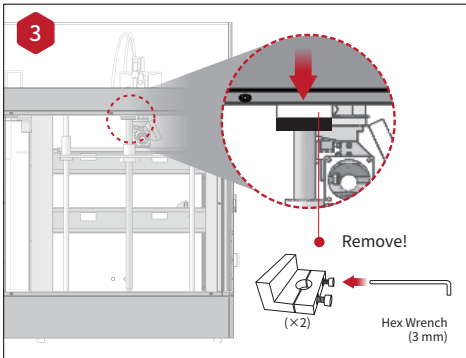
B. Hardware Installation



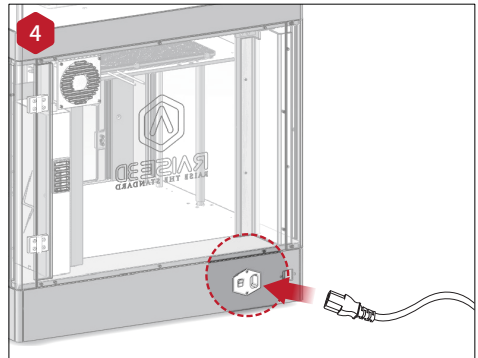
Locate the four shipping zip ties, and remove them. It's recommend to unclip these as opposed to cutting. They can be reused if you need to transport your machine in the future.



Peel the yellow sticker and remove the 24 security spacers. These clips are designed to hold the extruder assembly in place during shipping and should be saved for future transport. Do not operate printer with clips installed.

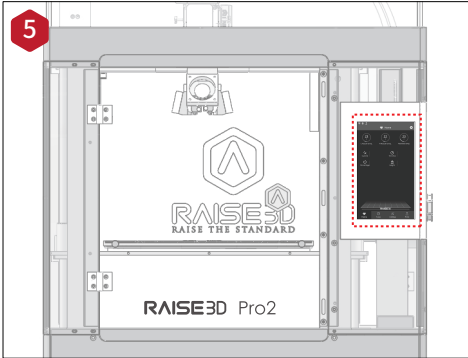


Select the largest of the included hex head wrench (3mm), and remove all four hex head security bolts from Z-axis clamps (2 bolts each). These are located on the left and right sides on the printer on the ball screw thread.

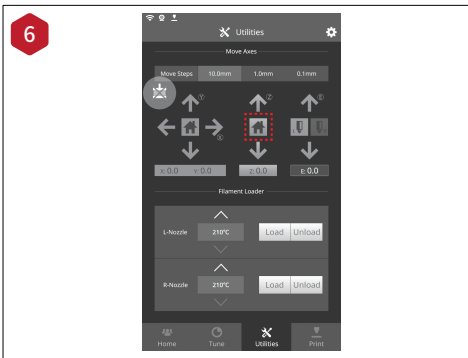


Plug the machine into a wall outlet using the power adapter for your designated country. (5 included)
Flip the switch to power the unit on.

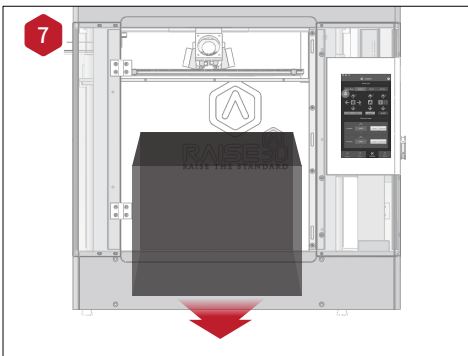
B. Hardware Installation (continued)



Once the unit has been powered, the printer will go through a start-up sequence. Your Raise3D printer will take approximately 60 seconds to boot up. When the touch screen displays the "Home" screen, the printer is ready.



Open the "Utilities" tab, and press the Z Homing button. OK the request, and the print bed will begin to "home" or move to the origin position. This will also allow you to access your accessory packages.



Open the front door, and remove the starter box and filament box from the base of the printer. Open these packages, and compare with the following contents list.

B. Hardware Installation (continued)

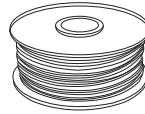
List of Contents



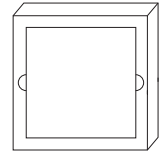
Power Cable
(×5)



Hex Wrenches



Filament
(×2)



Build Plate
(with Build Surface
inside Protective Cover)



USB Storage



Heat Resistant Gloves



Filament Holder
(×2)



Spatula



Nozzle
Cleaning Kit



Tweezers



Fuse

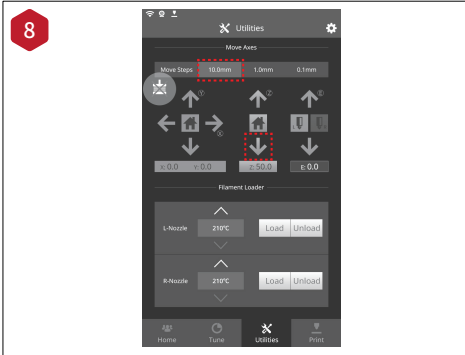


Thumb Screws
(Spare)

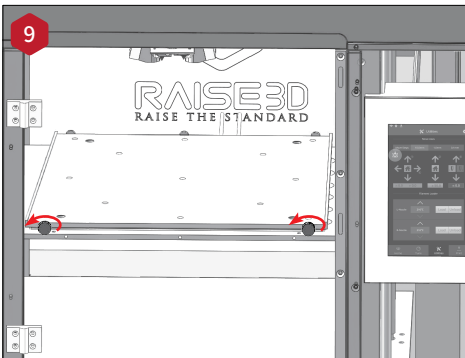


Other Accessories
(Spare)

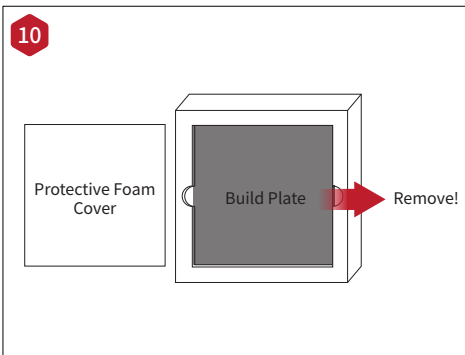
B. Hardware Installation (continued)



Lower the Z platform by 50mm.
To do this, set the interval at "10mm" by selecting it in the "Move Steps" bar. This will move the bed 10mm per arrow click. Click this downward arrow 5 times to move Z platform downward to 50mm.

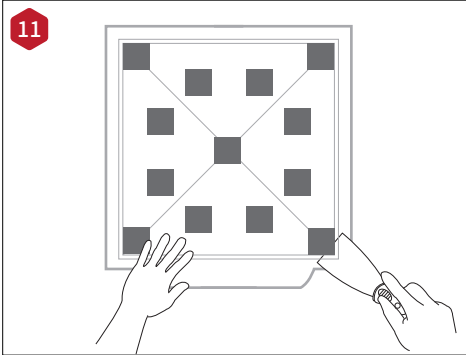


Loose the two thumb screws on the Z platform by rotating the two thumbscrews counter-clockwise.

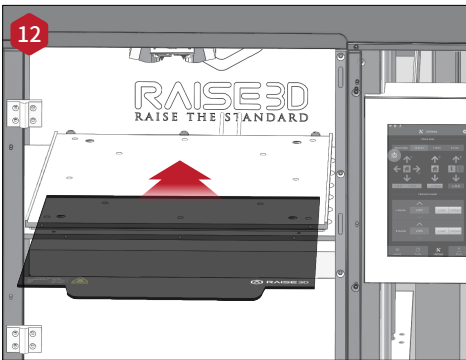


Remove the aluminum build plate from the foam packaging.

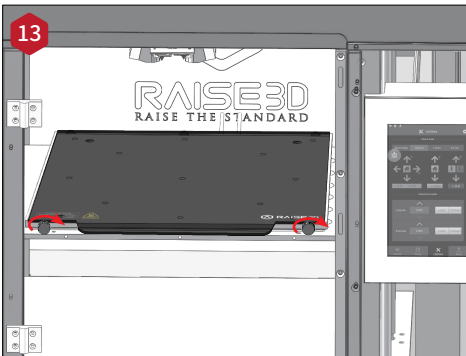
B. Hardware Installation (continued)



Using the included spatula, remove the leveling calibration model from your build plate.

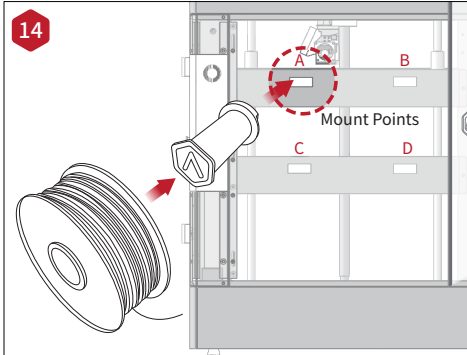


Slide the build plate onto the Z platform with the logos facing upwards, and the handle edge facing the front of the machine.



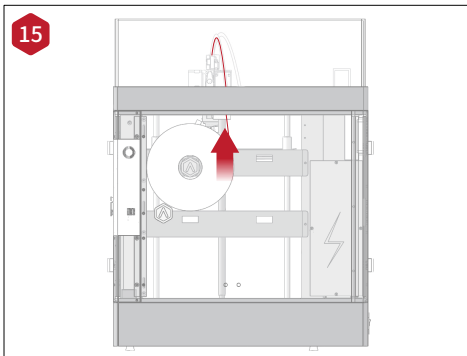
Re-install the thumb screws, rotating clockwise, to lock the build plate into position.

B. Hardware Installation (continued)



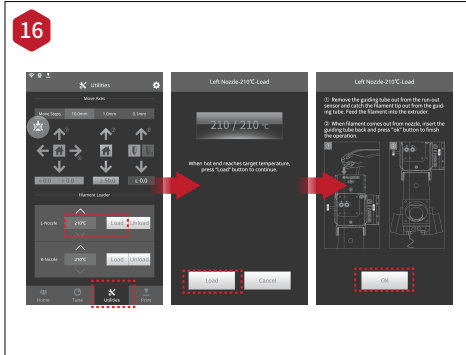
Open the side door of the printer, and install the filament holders into the mounting points. Open one of the included spools of filament, and place it on the holder.

NOTE: The direction of filament spool should be placed to rotate in clockwise if at points B and D, and should be oriented to rotate counterclockwise at mount points A and C.



Locate the open end of the filament, and feed it through the guide tube.

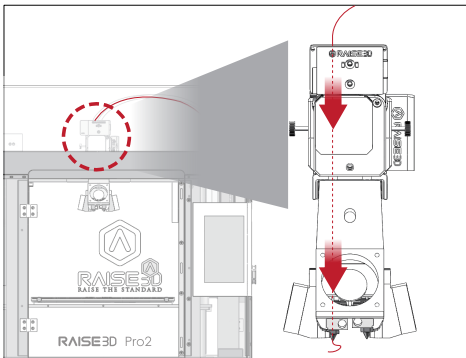
B. Hardware Installation (continued)



Press the “Utilities” tab on the screen and set the temperature of the left nozzle for the filament that you're using.

Press the “Load” button and the printer will begin to heat. When the target temperature is reached, press “Load”. Complete the feeding operation according to the instructions on the screen.

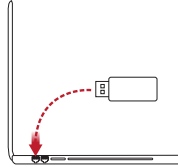
NOTE: This document's instructions are based on the properties of Raise3D PLA filament. This is the standard filament included with your product and it is advised to use the Raise3D PLA for testing and initial setup.



C. ideaMaker Installation

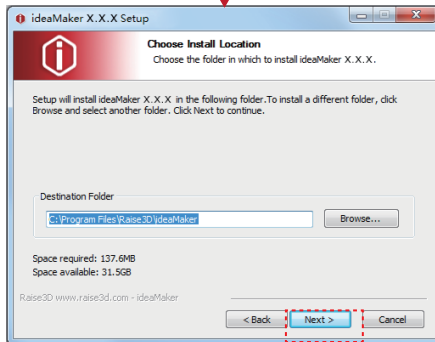
The ideaMaker slicing software is available on the USB storage drive included with your printer.

Additional downloads and versions are available online at: <https://www.raise3d.com/download/>



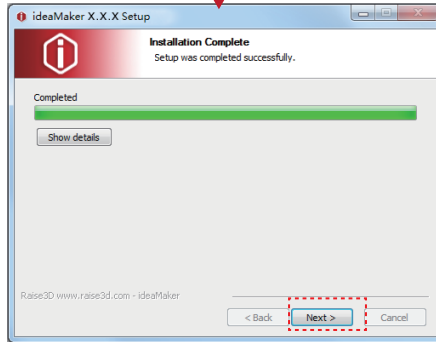
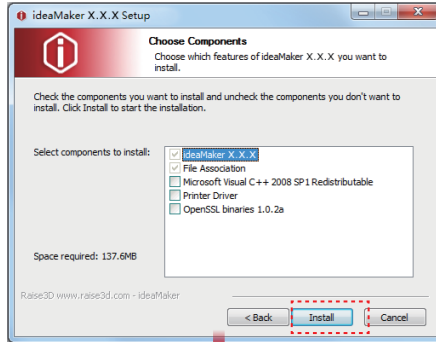
WINDOWS

- 1 Open the installer and choose your preferred language. Select the installation location for ideaMaker, and click "Next".



C. ideaMaker Installation (continued)

- 2 Follow the instructions provided by the console, and click "Install". After the installation is finished, click "Next" to go to the next step.



- 3 Click "Finish" and ideaMaker is installed.



C. ideaMaker Installation (continued)



MAC OS X

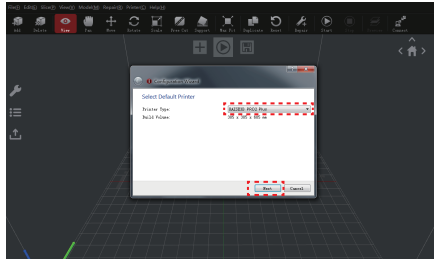
Open the Disk Image for the ideaMaker installer. This is located in the USB storage drive included with your printer, or download the latest version from <https://www.raise3d.com/download/>.

Drag the ideaMaker icon(left) into the Application folder on the right side.

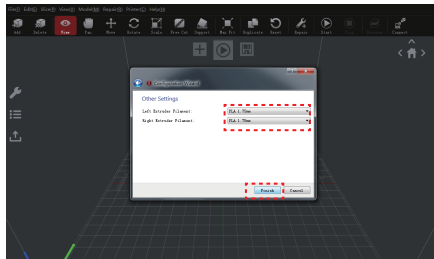


D. ideaMaker Initial Settings

- 1 When launching ideaMaker for the first time you, you will need to select your printer model from the drop-down list, then press "Next".

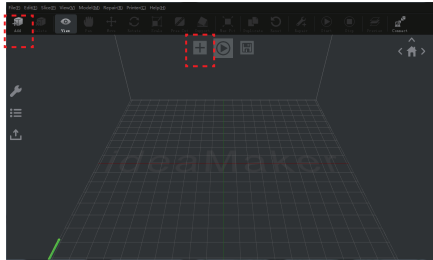


- 2 Select the diameter of your filament. Press "Finish" to finalize the initial settings.
NOTE: ALL Pro2-Series printers use 1.75mm filaments.

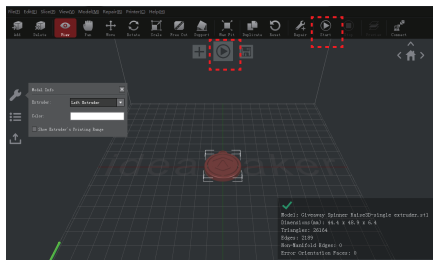


E. Using ideaMaker

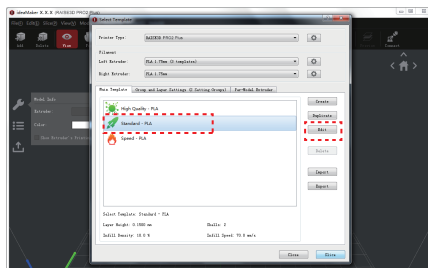
- 1 Click the "+" button to import "Giveaway Spinner" included in the USB storage.



- 2 Click the "Start" or "Slicing" button to begin slicing the model.

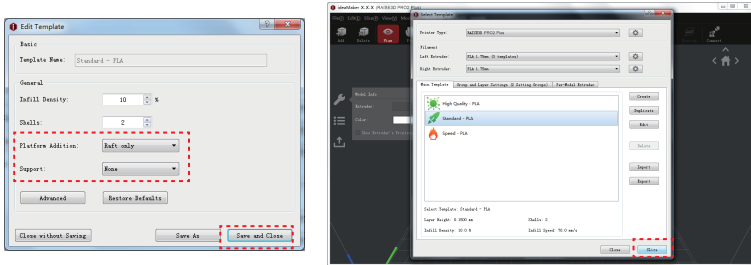


- 3 Confirm your printer type and material are correct, then select the standard slicing template. Click "Edit" to select the type of Platform Addition and the type of Support.

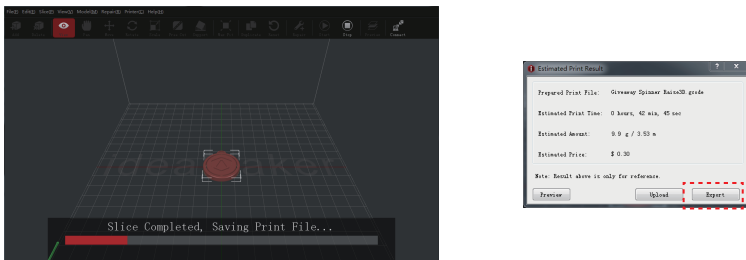


E. Using ideaMaker (continued)

- Select your type of Platform Addition and Support in the "Edit" window. Click "Save and Close" to return to the previous menu. Click "Slice" to generate your file.



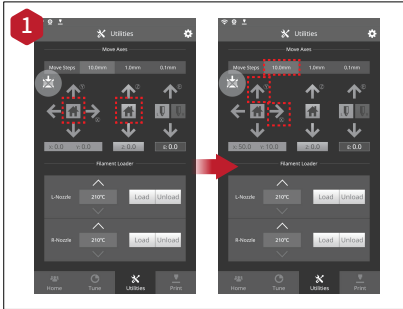
- Save the sliced files (.gcode and .data) by exporting to the USB storage drive.
NOTE: File names that do not conform to the Western Latin character set may not display properly.



- Confirm that the files are saved and eject the USB storage.



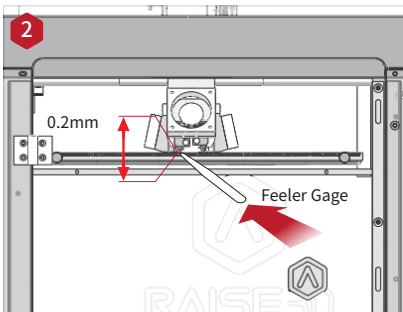
F. Start First Print



The Pro2/Pro2 Plus units are prelevelled in the factory, but we recommend verifying that the leveling has not changed during shipping.

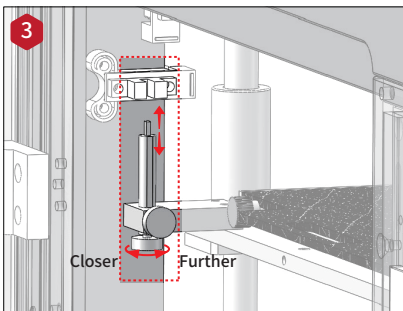
First, home the X/Y Axis by selecting the "home" button, then Z axis "home" button. If the homing procedures complete without issues, reposition the print head.

Select "10mm" for "Move Steps" and move X to 50mm, Y to 10mm.



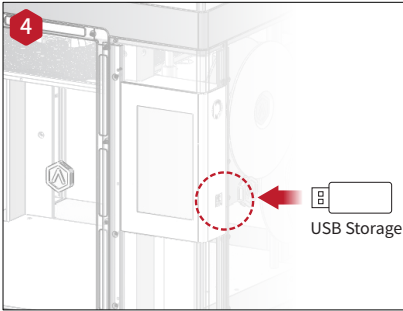
Please use the feeler gauge to check the distance between nozzle and printing platform. The optimal distance between is 0.2mm.

The best condition of this is that you can feel a little friction when you slide the feeler gauge into the gap.



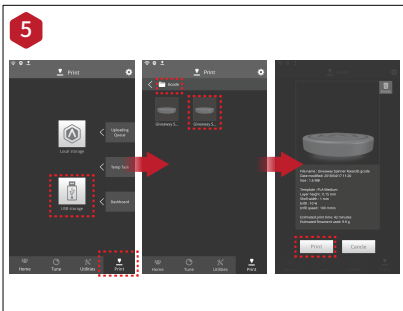
The distance between the nozzle and the printing platform can be adjusted by turning the thumb screw on the left-front corner of the Z-plate, the higher the screw stands out, the further the distance between the nozzle to the printing platform gets.

F. Start First Print (continued)

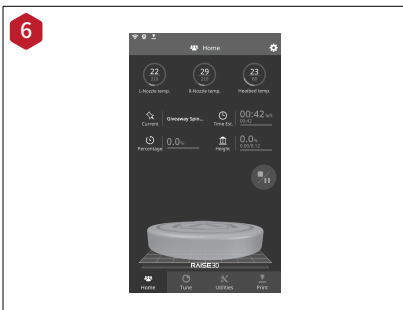


Insert the USB storage that contains your sliced model (.gcode and .data files).

Insert this USB drive into the USB slot on the side of touchscreen.



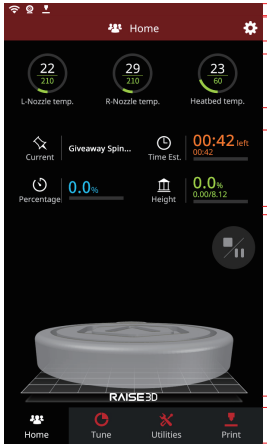
Select the “Print” tab, and choose “USB Storage”. Select the file and check the printing parameters and settings. Press “Print” to start printing the test file.



During printing, you can check the status of your print including printing time remaining and other parameters from the touchscreen in the “Home” interface.

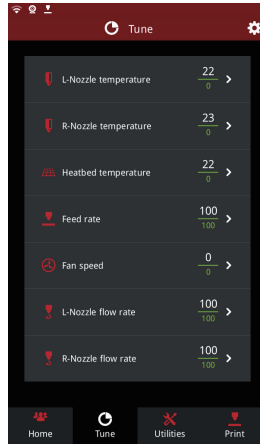
NOTE: The touch screen will display an image of your model on-screen during printing. This image will only be shown when the file is sliced by ideaMaker and the .data file is saved in USB storage or uploaded to screen.

G. User Interface



- Status bar
- Menu title, Settings Button
- Extruder and Heat Bed temperature
- Current model name, total print time, current printing status and height
- Visual display of current model
- Pause/Resume button
- Stop button
- Taskbar

Home



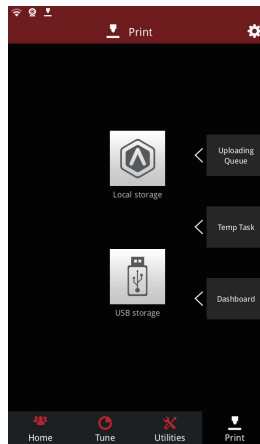
- Printing parameters and adjustment

Tune



- Moving step distance setting
- Disable motor button
- X/Y/Z axes move/return to original position
- Load and unload function for the L&R extruders.

Utilities

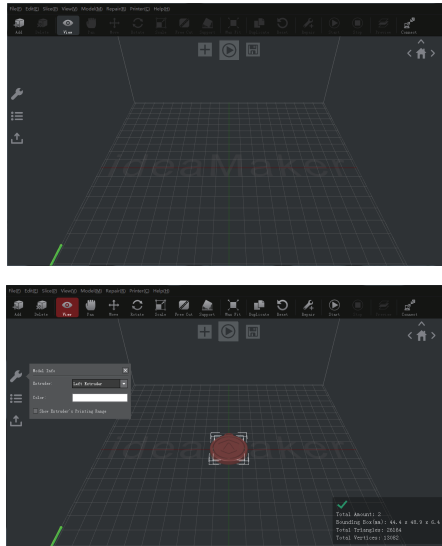


- Choose where to load the print job from
- Check uploading list, recovery task list, printing statistics

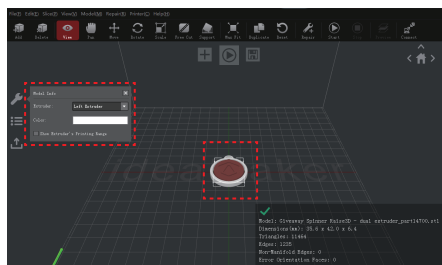
Print

H. Dual-Extruder Print - Slicing

- 1 Open ideaMaker, Click the "+" button to import your two models (.stl/.obj/.3mf file). You can download a file or use the test model included in the USB storage drive.

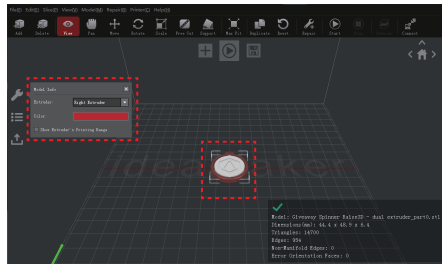


- 2 Choose one of the models and set its designated Extruder as Left Extruder from the left side 'Model Info' window.

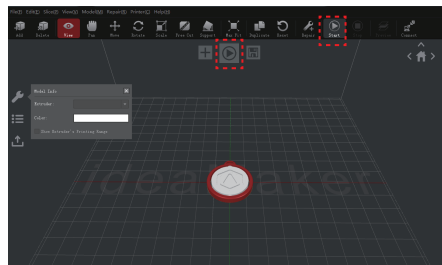


H. Dual-Extruder Print - Slicing (continued)

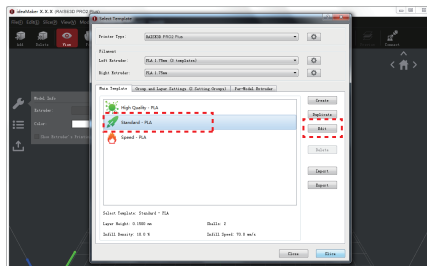
- 3 Choose the other model and set Extruder as the Right Extruder using the 'Model Info' window.



- 4 Click the "Start" or "i" button to begin the slicing of the model.

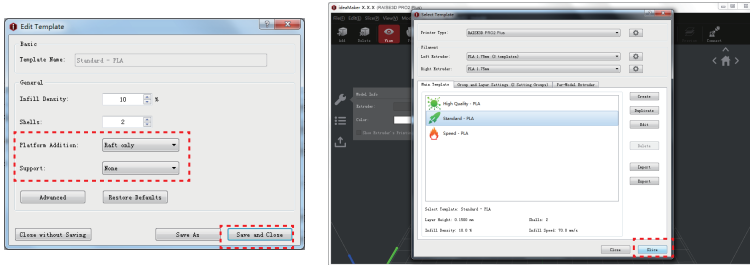


- 5 Confirm your printer type and materials for both extruders, then select the standard slicing template. Click "Edit" to select the type of Platform Addition and the type of Support.

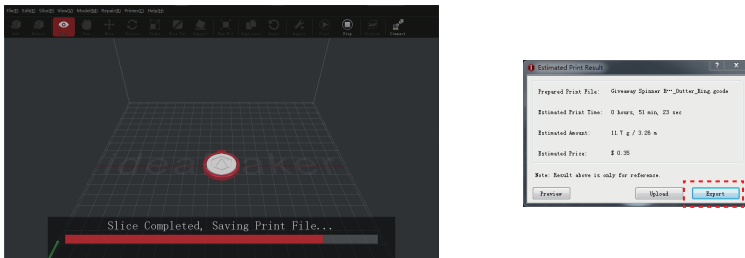


H. Dual-Extruder Print - Slicing (continued)

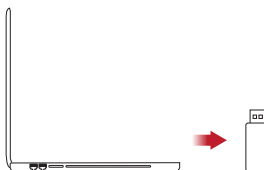
- 6 Select your type of Platform and Support in the "Edit" window. Click "Save and Close" to return to the previous menu. Click "Slice" to generate your file.



- 7 Save the sliced files (.gcode and .data) to your USB storage drive.
NOTE: File names that do not conform to the Western Latin character set may not display properly.

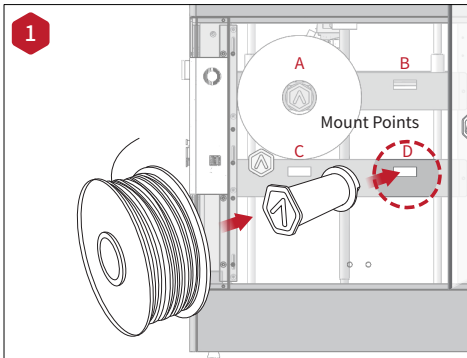


- 8 Confirm that the files are saved and eject the USB storage.



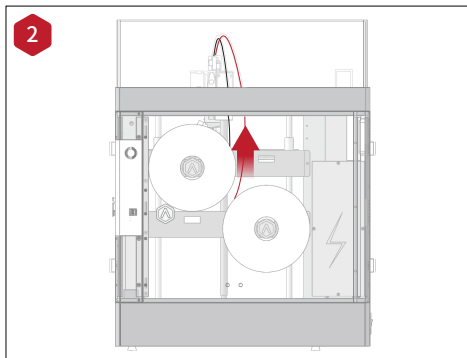
H. Dual-Extruder Print - Hardware Installation

The following steps show how to feed the right nozzle. For the other hardware installations steps please see with Part B. Hardware Installation in this guide.



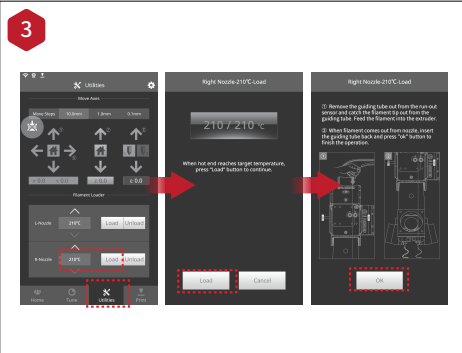
Install the filament holder in the mount point on the side of the printer and place a spool of filament on the holder.

NOTE: The direction of filament spool should be placed to rotate in clockwise at mount points B and D and counterclockwise at mount points A and C.



Feed the filament through the guide tube.

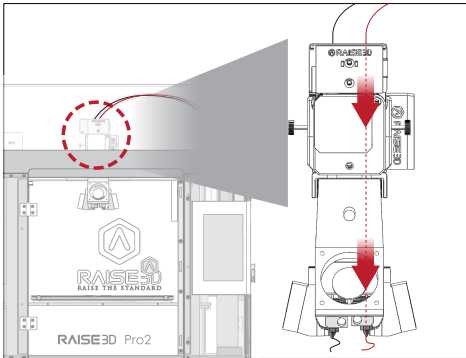
H. Dual-Extruder Print - Hardware Installation (continued)



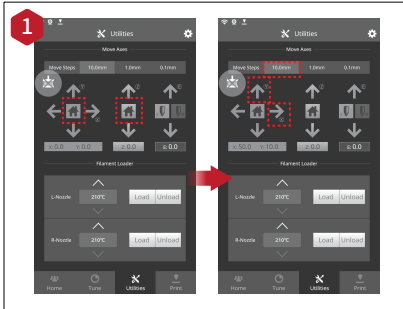
Open the “Utilities” tab on the screen and set the temperature of the right nozzle for the filament you're using, then press the “Load” button.

Finish the feeding operation step by step according to the instructions on the screen.

NOTE: This document is set based on the Raise3D PLA filament, delivered with the printer. We advise that using the Raise3D PLA for this initial setup and testing.



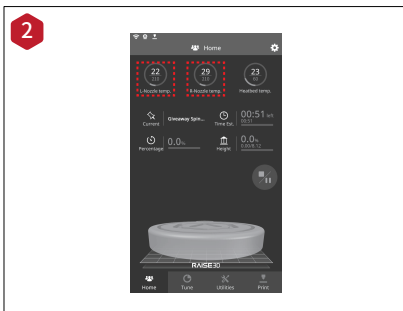
H. Dual-Extruder Print - Start First Print



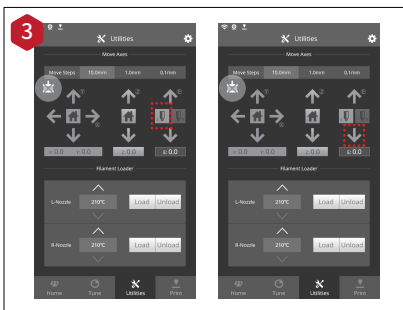
The Pro2/Pro2 Plus units are preleveled in the factory, but we recommend verifying that the leveling has not changed during shipping.

First, home the X/Y Axis by selecting the "home" button, then Z axis "home" button. If the homing procedures complete without issues, reposition the print head.

Select "10mm" for "Move Steps" and move X to 50mm, Y to 10mm.

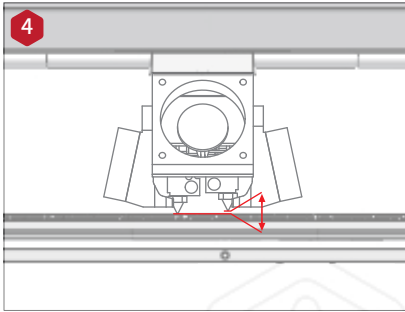


Press the nozzles button in Utilities page and set the temperature to be 180 degrees. Wait until nozzles heat up to the set temperature.

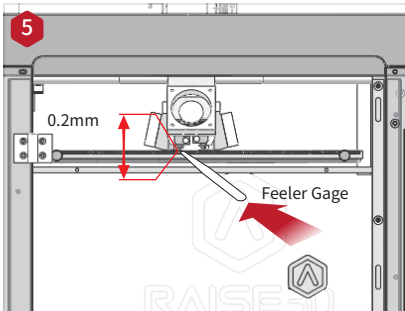


Press the left nozzle button and the downward arrow.

H. Dual-Extruder Print - Start First Print (continued)

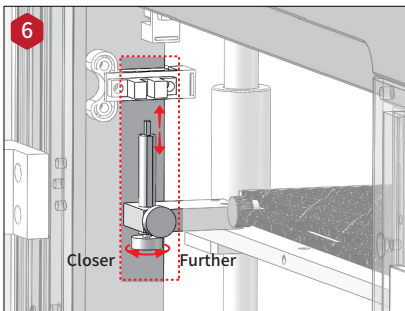


Once the left nozzle moves down, the right nozzle will go up.



Please use the feeler gauge to check the distance between nozzle and printing platform. The optimal distance between is 0.2mm.

The best condition of this is that you can feel a little friction when you slide the feeler gauge into the gap.



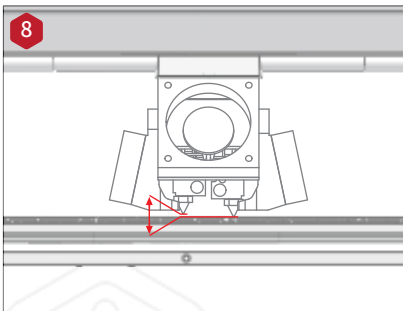
The distance between the nozzle and the printing platform can be adjusted by turning the thumb screw on the left-front corner of the Z-plate, the higher the screw stands, the further the distance between the nozzle will be from the printing platform.

Home the Z axis after each adjustment.

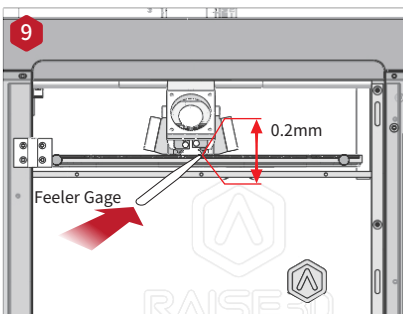
H. Dual-Extruder Print - Start First Print (continued)



Press the right nozzle button and the downward arrow.



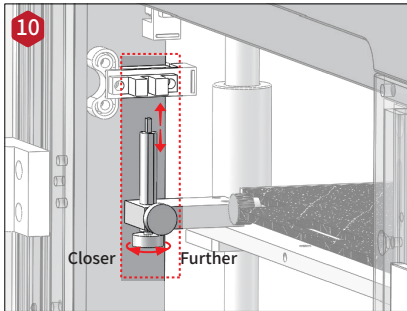
Once the right nozzle moves down, the left nozzle will go up.



Please use the feeler gauge to check the distance between nozzle and printing platform. The optimal distance between is 0.2mm.

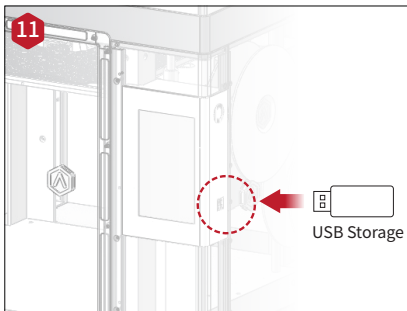
The best condition of this is that you can feel a little friction when you slide the feeler gauge into the gap.

H. Dual-Extruder Print - Start First Print (continued)



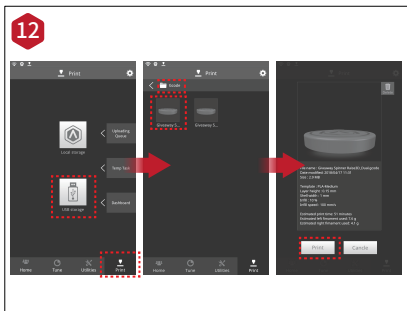
The distance between the nozzle and the printing platform can be adjusted by turning the thumb screw on the left-front corner of the Z-plate, the higher the screw stands, the further the distance between the nozzle will be from the printing platform.

Home the Z axis after each adjustment.



Insert the USB storage that contains your sliced model (.gcode and .data files).

Insert this USB drive into the USB slot on the side of touchscreen.



Open the “Print” tab, and choose “USB Storage” to open the file storage path. Select your dual extrusion file to check the printing parameters and settings. Press “Print” to start printing test file.

H. Dual-Extruder Print - Start First Print (continued)



During printing, you can check the status of your model including the remaining printing time and other parameters from the “Home” interface on the touchscreen.

NOTE: The touch screen will display an image of your model on-screen during printing. This image will only be shown when the file is sliced by ideaMaker and the .data file is saved in USB storage or uploaded to screen.

Technical Specifications

ITEM	Pro2	Pro2 Plus
CONSTRUCTION	Build Volume (W×D×H)	
	Single Extrusion Print	Dual Extrusion Print
	12×12×11.8 inch 305×305×300 mm	11×12×11.8 inch 280×305×300 mm
	Machine Size (W×D×H)	
	24.4×23.2×29.9 inch 620×590×760 mm	24.4×23.2×43.5 inch 620×590×1105 mm
ELECTRICAL	Power Supply Input Power Supply Output	100-240 V AC, 50/60 Hz 230 V @ 3.3 A 24 V DC, 600 W
PRINTER	Print Technology Print Head Filament Diameter XYZ Step Size Print Head Travel Speed Build Plate Max Build Plate Temperature Heated Bed Material Build Plate Leveling Supported Materials Nozzle Diameter Max Nozzle Temperature Connectivity Noise Emission (Acoustic) Operating Ambient Temperature Storage Temperature Technical Certifications	FFF Dual-head with electronic lifting system 1.75 mm 0.78125, 0.78125, 0.078125 micron 30 - 150 mm/s Heated aluminum build plate with magnetic holding 110 °C Silicone Pre-calibrated leveling PLA/ ABS/ HIPS/ PC/ TPU/ TPE/ NYLON/ PETG/ ASA/ PP/ PVA/ Glass Fiber Infused/ Carbon Fiber Infused/ Metal Fill/ Wood Fill 0.2/ 0.4/ 0.6/ 0.8/ 1.0 mm 300 °C Wi-Fi, LAN, USB port, Live camera <50 dB(A) when building 15 - 30 °C, 10 - 90% RH non-condensing -25 °C to +55 °C, 10 - 90% RH non-condensing CB, CE, FCC, RoHS
SOFTWARE	Slicing Software Supported File Types Supported OS Machine Code Type	ideaMaker STL/ OBJ/ 3MF WINDOWS/ IOS/ LINUX GCODE
PRINTER CONTROLLER	User Interface Ethernet WLAN Resume Print after Power Outage Screen Resolution Motion Controller Logic Controller Memory Onboard Flash OS Ports	7-inch Touch Screen 10/100 Mbps IEEE802.11b/g: 2412-2472 MHz IEEE802.11n HT20: 2412-2472 MHz IEEE802.11a: 5150-5250 MHz, 5725-5850 MHz IEEE802.11an HT20: 5150-5250 MHz, 5725-5850 MHz IEEE802.11an HT: 5150-5250 MHz, 5725-5850 MHz Firmware recording, no need for battery installation. Protection from any condition. 1024*600 ATM Cortex M7.400MHZ FPU 32 bit freescale imx6, Quad core 1Ghz ARM processor 1 GB 8 GB Embedded Linux USB 2.0*2, Ethernet*1

Experiencing Difficulties?

If you run into any issues during the guided setup, please contact our expert technicians by opening a ticket online at: <http://help.raise3d.com>.





🏠 43 Tesla, Irvine, CA 92618, USA
☎ +1 888 963 9028

🏠 Floor 4 B5, 1688 North Guoquan Road, Yangpu District Shanghai, China 200438
☎ +86 21 65337855

🏠 Stationsplein 45 Unit A4.004 3013AK Rotterdam, the Netherlands

🌐 www.raise3d.com